GO-GLOBAL

GATEWAY

Release Notes
Version 4.5.0.13063
July 31, 2012

CONTENTS

1. New Features
2. Issues Fixed Since 4.0.1.12187
3. Known Issues

1. New Features

Description
Group-Based Publishing and Configuration Administrators can publish applications to groups and configure settings based on a user's group membership.
User Sandbox Provides an easy and secure way for administrators to limit the files and programs that users can access.
User Workspace Users can access their applications and files from a central Web-based console with an intuitive, redesigned user interface.
Hyperlink Access Every resource on a Host can be accessed via a hyperlink. Users and administrators can share applications, documents, folders, files, sessions, etc. with other authorized users by simply sending a hyperlink in an e-mail or instant message.
Smart Card Support GO-Global provides support for smart card document signing on Windows clients.
Application-Based Load Balancing Applications do not need to be installed on every host in a cluster. If an application exists on multiple hosts in a cluster, GO-Global starts the application on the host with the lightest load.

2. Issues Fixed Since 4.0.1.12187

Bug ID	Case ID	Description
11833		Single sign-on between Gateway and Host with LDAP.
12523		Enhanced Group Management in the gateway.
12404		Member of the Domain admins group should be able to administer gateway settings
13042		Add the Active Directory (LDAP) setup and configuration to the gateway installation
12749		When running the Flash Client, shared applications need to be clicked twice.
12400		Feature request to include LDAP integration as part of the gateway installation.
12784		Single sign-on does not work when using Active Directory.

3. Known Issues

Description
There can be issues with the Gateway Client and Sophos Anti-Virus version 9.5 and above. To resolve this: 1. Open the Sophos application. 2. Click **Configure anti-virus and HIPS**. 3. Click **Web protection** and disable it. 4. Restart the system. The client will now work with Sophos Anti-Virus version 9.5 and above.
If a date range is not entered when searching for Access Logs in the **Gateway Properties** dialog, no log files are returned. A date range must be selected before clicking the **Search** button.
Administrators cannot export log files when running GO-Global from the Gateway Client, only when connecting to the gateway via a browser.
In the **Advanced** tab of the **Options** dialog, the Programs option for User Sandbox should read *Only allow users to run programs from shortcuts in the public and user-private Desktop folders and programs listed below* rather than *Only allow users to run programs from shortcuts in the Public folder and programs listed below*.
When a host is connected to a gateway, the Application Publishing Service (aps.exe) must be restarted when the transport is changed from TCP to SSL or vice versa.
Tomcat is initialized with the minimum and maximum memory values set to to 64 MB. The recommended values for GO-Global are respectively 512 MB and 1024 MB. You can set these limits via the following registry values: HKEY_LOCAL_MACHINE\SOFTWARE\Apache Software Foundation\Procrun 2.0\GGCloud\Parameters\Java\JvmMs=512 HKEY_LOCAL_MACHINE\SOFTWARE\Apache Software Foundation\Procrun 2.0\GGCloud\Parameters\Java\JvmMx=1024
A User Access Control (UAC) dialog may be displayed when adding and deleting shortcuts. When using the Flash client, if no applications are running, there may be no window in which to display the UAC dialog, and the add or delete operation will time out. To work around this issue, start any application. This will open the Flash client's window and display all applications running in the session. Then add or delete the shortcut. The system will display a dialog box in the Flash client's window requesting authorization to perform the operation. Click **Continue**. The shortcut will then be add or deleted.
When using the Safari Add-on on Mac OS X, applications may not start in the foreground.
Folders in the Files tab of the **Create New Shortcut** dialog do not expand when User Sandbox | Programs is enabled.
Session properties do not update while the **Session Properties** dialog is open. To see changes to the running processes and connected clients, close the dialog and reopen it.
No **Delete Confirmation** dialog is displayed when deleting an item from a group.

Items published by a user to the user's home page are also displayed on the administrator's home page.

The **Toggle navigation pane** and **Views** buttons are disabled for non-admin users when a host is selected.

Selecting the **Don't Copy** option when cutting & pasting and dragging & dropping an item to a destination where the item already exists removes the item from the source location.

Items published from a host are not deleted when the host is deleted.

A shortcut group is not displayed as a single icon under the Active Directory group to which the shortcut is published.

When the User Sandbox prevents an application from starting, no message is displayed to the user explaining why the application failed to start.

Uninstalling the Gateway Client does not remove the Firefox Add-on.

Searching for Workspace and Host Logs in the Access Logs tab of the **Gateway Properties** dialog does not return any results if the administrator is not connected to a host.

The Gateway installer only allows administrators to grant one organizational unit access to the gateway. When administrators need to grant more than one organizational unit access to the gateway, they must do so by editing the iwa-ldap-authentication.xml file.

Copying or moving a file from one host to another can cause a host to temporarily display as offline.

When an administrator terminates a session, the session's user is not informed.

The gateway installer may appear to pause for up to a minute while it installs components such as the database.